## TC TCO 01 Staff shortage and Capacity (previous risk no CR18)

**Generated on:** 21 August 2015



## Code & Title: TC TCO Town Clerk's Office 1

| Risk No. &<br>Title   | Risk Description (Cause, Event,<br>Impact)  | Risk Owner      | Current Risk Rating & Score | Risk Update   | Target Risk Rating &<br>Score | Target Date | Risk<br>Trend |
|---|---|-----------------|-----------------------------|---|-------------------------------|-------------|---------------|
| TC TCO 01 Staff shortage and Capacity (previous risk no CR18) | Cause - A combination of changes to economic, legislative environment or employment market Event - Critical loss of capacity in business critical roles, impacting our ability to achieve our strategic aims/service provision Effect - Inability to recruit and retain business critical staff | Chrissie Morgan | Impact                      | This risk was reviewed by the Corporate HR SMT on 20 August 2015 and there is no change to the risk assessment level. All departments have been asked to form a workforce planning group and complete a workforce plan by end of July. These plans have now been received and are currently being analysed. The plans include forecasting the risk of service critical jobs or single points of failure and an action plan to manage that risk. Corporate analysis of the plans will result in the prioritisation of the review of the key policies |                               | 31-Mar-2017 | *             |

|  |  |  |  | which can support the management and mitigation of the risk. Early analysis has shown some key themes for departments – succession planning – and corporately – flexibility of pay. These will be further analysed over the coming weeks, identifying more research if necessary. |  |  |  |
|--|--|--|--|---|--|--|--|
|--|--|--|--|---|--|--|--|

| Action Code<br>& Title                                | Action Description   | Action Owner    | Due Date    | Action Update   |
|---|--|-----------------|-------------|---|
| Departmental<br>Workforce<br>planning                 | Establish departmental workforce planning groups to act as a focus for departmental workforce planning and produce a workforce plan  | Chrissie Morgan | 31-Jul-2015 | This action is now complete   |
| Corporate<br>analysis of<br>departmental<br>workforce | Analyse departmental workforce plans to establish key themes, and prioritise the review of key policies which can support management and mitigate risks associated with the workforce. | Chrissie Morgan | 31-Dec-2015 | Early analysis has shown that succession planning and the flexibility of pay some to be common themes that have been identified |